



# WASDOK NIUS



EYE WITHIN



## September 2013 edition



**Courtesy call...Chief Ombudsman Rigo Lua meeting the Commonwealth Ombudsman Collin Neave at the Jacksons International airport during his visit early this month. OCPNG and the Commonwealth Ombudsman have a very good working relationship together.**

**VISION**  
Fair, just and effective leadership and good governance in Papua New Guinea.

**MISSION**  
To promote and foster quality leadership and good governance and strengthen respect for Rule of Law in accordance with Section 218 of the Constitution.

The Ombudsman Commission is committed to (6) fundamental values in all dealings with government bodies, the private sector, members of the public and the leaders. The values uphold are;

- ◇ Impartiality
- ◇ Integrity
- ◇ Independence
- ◇ Accountability
- ◇ Responsiveness
- ◇ Respect

[ Ombudsman Commission Strategic Plan 2011– 2015 ]

## Independence; a time to reflect

The month of September is a special month to Papua New Guinea (PNG) as it is the time when the country gained self governance. It is this time of the year when the famous red, black and gold colours flood the place and people come in traditional attires and stage celebrations all around the country.

The Ombudsman Commission joined the rest of PNG commemorate the country's 38<sup>th</sup> anniversary with cutting of two cakes, thanks to Ombudsman Phoebe Sangetari for sponsoring the cakes as always.. Like many other offices, the Commission celebrated the event a few days prior to the actual day which September 16.

Chief Ombudsman Rigo Lua paid tribute to our forefathers especially Grand Chief Sir Michael Somare for leading the country into independence.

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# Former New Zealand Chief Ombudsman

**visits OC** (Right) Former New Zealand Chief Ombudsman Right Honourable Sir Anand Satyanand into deep discussions with Chief Ombudsman Rigo Lua. Sir Anand was a former Governor General of New Zealand. He was in the country recently.



## editorial

*September edition of WasDok Newsletter*

**Hello readers!**

This month the office was happy to receive visitors from the Commonwealth Ombudsman Office in Canberra, Australia and one of New Zealand's former Governor General, Sir Anand. They were here to pay courtesy visits to the new Chief Ombudsman Rigo Lua who is three months in office.

Moreover, some officers attended trainings while the Leadership Division continued its drive to educate leaders on their roles and responsibilities as well as the functions of the Commission, this time in Alotau.

As PNG marks 38 years of Independence, OC also joined in the celebration having its officers come in colours of red, black and gold...see picture snippets on pg 5 & 6.

And as we draw into the new month we provide you an extract on the *Buai Ban* policy in the Nation's Capital, Port Moresby. Read pg 7.

Editor

## Be passionate about Independence : Sangetari

▶ *from page 1*

Our forefathers were visionary leaders who wanted change for the people. PNG is a diverse nation and to bring together people from different tribes and languages was a difficult task. It took courageous leaders to prove the way to unity.

Ombudsman Phoebe Sangetari shared similar sentiments saying that Independence is a time to celebrate and reflect. An emotional Ombudsman Sangetari told officers that she is passionate about independence and always looks forward to the day. She added that Papua New Guineans should be happy our country did not shed blood to gain independence.

Madeleine Dira from Complaints Division shared her experience of the Independence Day back in 1975. Mrs Dira was in high school at the time it was announced that PNG would be an independent nation. It was a mixed feeling for many because they were not sure if PNG was capable of self governance. It was a sad moment seeing the Australian flag lowered and the PNG flag being raised.

Happy 38<sup>th</sup> Independence Anniversary Papua New Guinea!



# Effective communication important

With the skills acquired from the training 'Mastering Corporate Communication Excellence', the Ombudsman Commission can now develop its Communication Strategy, Communication Plan and eventually a Community Policy if the need arises.

The Communication Strategy would act as a guide that outlines and explains how communication activities align with the mission, goals, objectives, strategies and tactics of the Commission.

The training was aimed at strengthening the communication processes in an organisation and getting the executive management to understand the importance of effective communication.

Nancy Warkia – Policy & Planning Officer and Joycelyn Wasas – Publications Officer attended the training conducted by Adrian Cropley at Lamana Hotel in Port Moresby on 23-24 September 2013.

Mr Cropley is one of the program consultants who deliver training on behalf of Olygen, a Malaysian based company who offers a range of events for executives of multinational institutions and corporations.

He is the Director and Founder of Cropley Communication



*The participants in a group photo with the trainer Mr Cropley (3rd right, backrow) after the training. Picture by Syafiq Mobin of Olygen.*

and is a renowned change management and internal communications expert with over twenty years experience as strategist, executive coach, speaker and author.

Mr Cropley has been a keynote speaker and workshop leader on change communication at international conferences in the USA, Europe, Malaysia, Singapore, China, India, Hong Kong, New Zealand and Thailand.

## Participants grateful of induction program

Following the nationwide Local Level Government (LLG) elections in July, induction programs for the elected leaders are now underway in some provinces.

The Ombudsman Commission was part of a team of government officials that conducted the induction program for the 16 LLG presidents, deputy presidents, managers, executive officers and other senior officers of the Milne Bay Provincial Administration in Alotau from 24-27 September 2013.

The four-day workshop was aimed at familiarising participants with structures and processes of the government and to educate them about their duties and responsibilities and their relationship with leaders and other stakeholders. The workshop was to promote effective governance through good leadership at the provincial and LLG levels. Sam Kupul, Senior Investigator from Leadership Division



*(Left) Mr David Sovo Aussell of the National Planning Department and Mr Sam Kupul of OC.*

represented the Commission in the workshop. Mr Kupul did a presentation on the roles & functions of the Commission and the enforcement of the Leadership Code.

Milne Bay Provincial Governor Honourable Titus Philemon, who was present at the workshop together with his deputy Honourable Wilfred Girua, commended the presenters for clarifying to the participants their duties and responsibilities and giving them an overview of the government systems and processes.

Mr Kupul received positive comments from the participants on his presentation of which they said the information delivered was easy to digest. The other presenters included the Department of Implementation & Rural Development (DIRD), Department of National Planning and Department of Prime Minister & National Executive Council.





# OC Fellowship

## Handicaps in Life

A doctor is speaking to the young mother of a tiny baby,  
 "I am very sorry, Mrs Keller, but you must be brave. Prepare yourself for a severe shock."

With tears in her eyes and trembling lips, the mother asked, "Then my baby is not going to get better? She is going to..."

She was so heart-broken that she could not finish the sentence. The doctor answered her question for her, "No she is not going to die. But she will be both blind and deaf."

The mother cried out in despair, "Blind and deaf? Oh my poor Helen, what will become of you?"

"What indeed," muttered the doctor to himself as he left the room. "It's a sad sad case, one of the worst I have ever attended. That baby might as well be dead."

But the doctor was dead wrong. That baby grew up and became world-famous as Helen Keller. She was a most useful and happy person. Depending entirely on her sense of smell and touch, she learned how to speak and then to write. Her story spread; She was invited to speak to groups throughout the world. She finished high school and college and authored a number of inspiring books.

**Message:-**  
 When St Paul was ready to give up, Christ told him in a vision:  
 "My grace is all you need. For my power is strongest when you are weak."

*Frank Mibalic*  
 DWI Publications and Kristen Pres

## OC officers on workplace placement with Commonwealth Ombudsman

Two officers from the Ombudsman Commission are on a two-month attachment with the Commonwealth Ombudsman in Canberra, Australia. Gerega Asisi – T/L Annual Statement Assessment Unit, Leadership and Patrick Niebo – Senior Investigator left this month.

The workplace placement is part of the Twinning arrangement that the OCPNG and Commonwealth Ombudsman have. The program has been ongoing for nearly seven years now.

The objective of the program is to develop a mutually beneficial relationship to enhance ombudsman functions to strengthen support systems, staff skills and knowledge. The program was initially targeting officers in the Complaints & Administrative Investigation Division however the placements have been spread to other areas of the Commission.

Mr Asisi and Mr Niebo are the first lot of officers on placement for 2013.

So far a total of 30 officers from OCPNG have been involved in the exchange program and the Commission has seen benefits in the improvement of its processes through the program. One successful outcome of the Twinning program is the Police Oversight agreement that the Commission has with the Royal Papua New Guinea Constabulary.



**Ladies get-together...**Ladies from the Office of Counsel, Florence Kamburi, Judith Sauto and Cecilia Kore serving refreshments after the monthly ladies get-together meeting.





# Independence Picture Supplement

## Independence Picture Supplement



♪ “..for our land is strong & free..” ♪





# Independence Picture Supplement



Officers in their famous red, black and gold colours



Cheers to PNG's 38th Independence Anniversary



It's cake for Independence



# The 'buai' Ban

## An extract from the National Capital District Commission notice on *The National* (3/10/13).

The General public is advised that the betelnut/buai ban came into force on Tuesday (October 1, 2013) and will be strictly enforced by all personnel authorised by the National Capital District Commission (NCDC).

Accordingly, the buai ban effectively means no more selling or consumption of betelnut/buai in public places such as;

- Shop fronts
- Office fronts
- Public areas
- Public markets
- Residential areas
- Bus stops

As per the ban betel/nut/buai will not be allowed into the city boundaries.

### Penalties

While enforcing the ban, NCDC will not be imposing penalties as yet until all formalities and logistics are in place. As is the plan, relevant penalties will apply as of November 1, 2013. Transportation of betelnut/buai into city

- PMVs - K1, 000.00
- Private Vehicles/Individuals - K300.00
- Airlines - K10, 000.00
- Ships - K10, 000.00
- Dingies - K1, 000.00
- Shop fronts - K10, 000.00



Chewing and spitting of betelnut/buai in public places - K300.00 spot fine or failing that 2 hours of community work.

NCDC seeks the full co-operation and support of the city residents and everyone else concerned with betelnut/buai.

Let us keep Port Moresby a betelnut/buai free city for a cleaner healthier and beautiful Capital city, our home Port Moresby.

This is an initiative of the NCD Governor,  
**Hon. Powes Parkop** LLB, LLM, MP

Authorised by

**LESLIE ALU**  
Acting City Manager

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