

Implement activities with the aim to achieve desired outcomes - Chief Ombudsman

Welcome back after your well deserved Christmas and New Year's break. Once again I say thank you for your contributions in the work of OCPNG in 2010 and look forward to a successful 2011 working calendar.

As I alluded in my 2010 Christmas message that after having detailed consultative meetings and having formulated the 2011 Ombudsplan and the 2011 – 2015 Strategic Plan we should now be ready to implement our activities with the aim of achieving the desired outcomes.

We must envisage growth but growth results from hard work. So what must happen?

Firstly, we must labour – somebody has to work.

Secondly, We must stretch – we have to stretch for more.

Thirdly, we must learn – knowledge must be consumed.

Fourthly, we must focus – we cannot drift or get distracted.

Fifth, we must be accountable – growth accelerates when somebody watches.

Sixth, we must build on the past – growth always uses past truth.

Seventh, we must apply it – growth solidifies when we practice what we know.

And finally, we must be grateful – give joyful thanksgiving for past blessings.

I have all the confidence to rely on you all to deliver the expected goods.

With this message I wish each and every one of you a joyous and prosperous 2011 working year.



Senior Manager Support Services Mr. Samoa Kedea attempting to confirm the serial number on the IT assets that are ready to be disposed as Secretary Gabe Hekoi assists. These two were assisted by IT Manager Alexia Luke, Logistics Manager Genly Malawae and Development Practitioner John Auna.

These assets were replaced and have been in storage since 2001. Fair, just and effective leadership and good governance in Papua New Guinea.

MISSION

Promote and foster good governance, enforce compliance with the Leadership Code and strengthen respect for the Rule of Law in accordance with Section 218 of the Constitution.

VALUES

The Ombudsman Commission is committed to a number of fundamental values in all its dealing with government bodies, the private sector, members of the public and the leaders.

The values we will uphold are;

- Impartiality
- Integrity
- Independence
- Accountability
- Responsiveness
- Respect

[Ombudsman Commission Strategic Plan 2011 – 2015]

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Health Watch

Prevent yourself from being a cholera victim!

our health watch for this month is focused on Cholera.

Cholera is a disease of poverty. It is contracted by ingesting water or food that is contaminated by the faeces of those infected and causes severe dehydration that can lead to death. It can be prevented through immunisation and the provision of basic sanitation, and is readily treated in most cases.

The cholera outbreak still has the potential to escalate into a major epidemic across PNG. Initial cases were diagnosed in July last year in two remote villages in Morobe Province, near Lae City, and the disease quickly spread west up the northern coast and south to Port Moresby. It was the first outbreak of cholera in the country since the 1960s.



Hi all and welcome to the January edition of the Wasdok Newsletter.

In this edition we bring to you events that have unfolded here in the Commission and other interesting events happening out and about.

We would also like to introduce to you a new section in the newsletter. Each month we will feature someone in this section.

For this edition you will meet one of the pioneers and longest serving officer of OCPNG, Margaret Kila. Margaret started work with the Commission since its early stages back in the 80s.

Furthermore, nothing fascinates Nick than having to appreciate Nature and how beautifull it has been created on new year's eve.

Happy Reading!

The rainy season and poor hygiene have triggered the rapid spread of cholera in NCD and Central in November and December last year.

According to reports from the NCD Cholera task force reported in The National, the Port Moresby General Hospital's Cholera treatment centre recorded six cases per day in November and eight cases per day in December. The number has increased to ten cases per day beginning this month.

These statistics were part of the review for the outbreak in NCD.

Drink and use safe water

Bottled water with unbroken seal, boiled, treated with chlorine product.

Treat piped water as it may not be safe

Treat with chlorine bleach product or household bleach.

Wash hands often with soap and safe water

If no soap: scrub hands with ash or sand and rinse with safe water.



Cook food well (especially seafood)

Eat it hot, keep it covered, and peel fruits and vegetables.

Clean up safely

Kitchen and in places where your family bathes and washes clothes.

Use latrines

If no latrine, bury feces at least 30 meters from any body of water.



- ⇒ With proper treatment, cholera is not fatal.
- ⇒ Take suspected patient immediately to a health worker for treatment.
- ⇒ Give increased quantities of fluids (oral rehydration salts solution), as soon as diarrhoea starts.



January Issue

boat.

OCPNG Officers on awareness trip to ARoB

A team of four officers from the Commission were delighted to visit the Autonomous Region of Bougainville last November after many years.

This trip was aimed at making the people of Bougainville aware of the roles and functions of the Commission and how they can access the service of the Commission. The team also made awareness on the GBLP/ICHM program with the ABG administration and the role of the Liaison Officer. They were proud to announce that a new Ombudsman

primary school students also joined to listen. agencies. Notably present was the Chief Magistrate, the Senior Provincial Magistrate, the Provincial Minister for Law and Justice and Public Service Minister Mr. Leo Hannet, Police Commanders and a New Zealand Aid Advisor. They also made presentations to students of Asitavi Girls High School and later in the week at Bishop Wade Secondary School.

> In Buka, they visited the Buka General Hospital, Hahela Primary School, the ABG Provincial administration and NBC Radio Sankamap. They were unable to meet with other stakeholders due to circumstances beyond their control.

> The team was commended by the people and told that that was the first time they were hearing about OCPNG and its roles and functions.

Director Virobo and Minister for Law and Justice, Honourable Leo Hannet returning from Arawa to Buka on a banana

They needed not phone Bonfcafe or look far for some catering service provider to fix these tasty sandwiches ...

We have just the right person to do that...By observing her prepare and decorate the food you can easily mistake her as someone working in a catering service.

Seen in this picture is our very own Gae Kila preparing lunch for MOC.







to students of Asitavi Girls High School where neighbouring





Vsiting Arawa was

their trip. They met

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Advancing with the CommissionFeature story

7n this month's edition, we meet one of our longest serving staff Ms. Margaret Kila

Margaret comes from Hula village here in the Central Province and has served with the Commission for over 28 years. Being one of the longest serving staff, she has come across a lot of challenges thus gaining more confidence and experience in her work.

She said one successful highlight in her career history with the Commission was being part of the committee that organised the 21st Australasian Pacific Ombudsman Region Conference which OCPNG hosted in Madang in September 2003. "I had to communicate with all the participating Ombudsman institutions to make sure everything went well", she said. Some of the countries that took part were New Zealand, Australia, Taiwan, Hong Kong and Solomon Islands.



Margaret Kila doing her normal duties at work.

Apart from her normal office duties Margaret had the opportunity to travel abroad. Her first trip was to England with then Chief Ombudsman Sir Charles Maino and his wife for an international symposium which was held at the Cambridge University in 1994.

"Until OCPNG is tired and decides to sack me I will remain a part of the furniture at my corner" ity in 1994. They also travelled to T a i w a n before ret u r n i n g home. Then

in 1996 under then Chief Ombudsman Simon Pentanu, Margaret was selected together with another officer to travel to Brisbane to observe how the Queensland Ombudsman's Screening Unit operates.

Margaret also had the privileged to participate in one of the ERP Awareness leading up to the 2007 national elections. She was required to

join the team because of her expertise in the local language along the Magi Highway visiting the inland Rigo villages, Hula, Keapara and Kwikila.

She joined the Commission in November 1982 as the Executive Secretary to the first Chief Ombudsman Sir Ignatius Kilage. She was formerly with the Public Service Commission and the Department of Prime Minister and National Executive Council.

To this date, Margaret has worked under five different Chief Ombudsman including the first appointed Chief Ombudsman, Sir Ignatius Kilage.

She jokingly said, "Until OCPNG is tired and decides to sack me I will remain a part of the furniture at my corner".

"Unlock the door to your mind before opening the door to the world" — John Liepa





Welcoming New Year At Beautiful Jacquinot Bay...

As the first light of dawn emerged on the horizon to mark the advent of the New Year, and as millions across the region within the International Dateline welcomed and celebrated 2011 in different styles and degree, I was out in an outrigger canoe with my younger brother and nephew paddling to our favourite spot where pristine rivers, streams and springs meet the sea right at the interior of the beautiful Jacquinot Bay, in Pomio in the East New Britain Province.

As we neared the first watershed, I felt the chilly morning breeze blowing swiftly against my body and the cold water splashing on my fingers. At once it reminded me of the New Year and I began to wonder what 2011would bring.

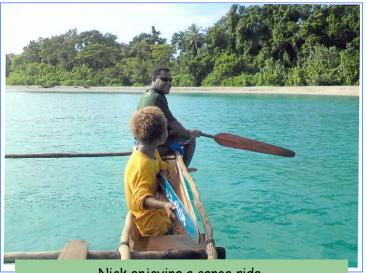
With their sources miles apart along the world's famous Nakanai Plateaus, the rivers meet the shores



An exotic view of the Jacquinot bay, a hidden paradise in Pomio district of East New Britain.

ing miles under thick untouched forests and swaying palm trees.

Right at the shoreline of the bay is also the amazing ever-bursting Ioa Springs. The boiling sound can be heard from afar. As pressure builds



Nick enjoying a canoe ride.

arranged white pebbles and very streams flowing elegantly and peb-

on the inside. it rumbles and shoots out into the open creating spectacular scenery. These breath-taking views clearly show the art of God's handmade beauty. I admire this particular spot as it provides a serene environperfect ment for peaceful of Jacquinot Bay forming beautiful reflection or transition on a New white sandy beaches with well- Year's Day. The sound of cold

cold crystal clear waters. The white bles rhythmically clapping as they coastline is truly captivating stretch- sway up and down the beach with

> picking the and receding of graceful waves. you have the nature at its best to do a quick mental search of what transpired in the last year and to form a view of your resolutions for a new year.

To me there was no other perfect place for that moment of meditation, than at

beautiful Jacquinot Bay. I purposely set out to appreciate how kind God has beautifully created our coastlines and blessed us with our rivers. Equally important, I was there to rekindle life and experiences before nature with the aim of igniting hope for a better year in 2011 as it unveiled on that memorable Saturday morning.

Later in the afternoon. I boarded a ship to Rabaul. As the sun was setting in the sky-high Nakanai Plateaus, I could see the white coastlines fade in the distance as the Passenger Boat weaved out of Jacquinot Bay. I said goodbye to sweet home, wondering when I will return to welcome another new year in a perfectly adorned peaceful environment.

Story by Nick Penpagarea







New Vehicles for OCPNG Regional Offices

7he Lae and Mt. Hagen Regional Offices and the Leadership Division have each received a brand new Toyota Land Cruiser this month. This was made possible by a team of staff from the Support Services Department that remained to man the office.

Under the leadership of Logis-

tics Manager, Mr. Genly Malawae, the Mazda Bravo 4x4 belonging to the Leadership Division was disposed to Ela Motors after a new Blue Toyota Land Cruiser 4x4 was purchased to replace it.

The Lae Regional Office also had their Mazda Bravo 4x4 disposed in exchange for another Blue Toyota Land Cruiser.



Mt Hagen Office also received a new Land Cruiser replacing the stolen vehicle which is yet to be recovered.

In addition to the purchasing of the vehicles, a new photocopier was also purchased for the Regions and External Relations Department to replace the aging copier now seated at

the Ground floor.

Mr. Malawae extended his special thanks to MOC for the approval to purchase the assets and a special appreciation, particularly to Chief Ombudsman who worked through the shutdown period to ensure that correct procedures were followed when the team acquired these items.

'2010 dead and gone... 2011 we gonna tackle you!'

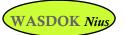
The Secretary to the Ombudsman Commission Gabe Hekoi commended all for a successful 2010 and has challenged officers to work as a team to accomplish their respective goals in 2011. Mr Hekoi echoed these sentiments during a divisional meeting with the Support Services management of OCPNG.

He encouraged officers to have more personal interactions with each other rather than flying emails here and there. He stressed that it is better to have face to face discussions than bombarding each other with emails. Mr Hekoi pointed out that he expects weekly report on each unit of the support services. He has requested this basically to keep track of what is happening within each unit and urged everyone to be more proactive in their work..

Senior Manager for Support Services Samoa Kedea re-echoed similar sentiments and re-iterated that there needs to be an improvement in performance. He challenged everyone to raise themselves and deliver and believes everyone can achieve their goals.



January Issue





PAPUA NEW GUINEA CULTURAL FESTIVALS & SPECIAL EVENTS CALENDAR 2011

DATES	EVENTS/FESTIVAL	LOCATION	Information Source
JANUARY			
01	New Years Day		
FEBRUARY			
MARCH			
16-25	Nationals Surfing Titles	Tupira, Madang Province	SAPNG President, Andrew Abel
APRIL			
TBC	Gogodala Canoe Festival	Balimo, Western Province	
16-25	36 th Game Fishing Association of PNG National Titles	Port Moresby	PNG Game Fishing Association
MAY			
20	Liklik DIWAI Tourism Expo	Divine Word University, Madang	Annual – Divine Word University, Madang and Madang Visitor's Cultural Bureau
JUNE			
13	Warwin National High School Cultural Day	Warwin National High School	Morobe Tourism Bureau
29 - 5 July	Warwagira Provincial Cultural Show	Kokopo, East New Britain	East New Britain Tourism Bureau
29 – 2 July	Kontu/Tembin Shark Calling	Kontu Village West Coast New Ireland	New Ireland Tourism Authority
JULY			
6-9	National Mask Festival (R)	Kokopo, East New Britain Province	East New Britain Tourism Bureau
22-24	Kavieng District Cultural Show (Previously known as Malagan Festival)	Police Oval, Kavieng Town	New Ireland Tourism Authority
23-24	Zumim Pottery Show	Zumim Pottery Village, Umi Adtzere LLG, Markham District	Morobe Tourism Bureau

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Self - Improvement

A great Indian guru tells this story about himself.

"When I was young, I was a great revolutionary. My prayer to God was, 'Lord give me the energy to change the whole world.'

"As I approached middle age, I realised that half of my age was gone and I had not changed a single soul.

So then I changed my prayer and said,

'Lord give me the grace to change all the people who come into contact with me...

especially my family and friends, and I'll be satisfied."

"Now that I am an old man and my days are numbered, I have begun to see how foolish I have been. My one prayer now is,

'Lord give me the grace to change myself.'

"If I had prayed for that right from the start, I would not have wasted my life."

The black American genius George Washington Carver, who developed several hundred of products from peanuts, never made the Indian guru's mistake, because his life's motto was:

> "Start where you are. Take what you have. And make something of it."

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