



WASDOK NIUS



EYE WITHIN



Aug-Sept 2010 Edition

CHIEF ATTENDS INTERNATIONAL ECONOMIC SYMPOSIUM

Chief Ombudsman returned recently from attending the 28th Cambridge International Symposium on Economic Crime at the University of Cambridge in the United Kingdom. The theme of the symposium was “The New Deal – ensuring integrity, stability and survival.” The Symposium was conceived to bring participants to contribute to an understanding of the real issues behind controlling and preventing of economic crime. Participants came from all over the world and presented paper on various topics on the subject.

The Chief Ombudsman was invited to present a paper on the sub-Theme of “Penetration, subversion and the purchase of power.” His paper was entitled “The Ombudsman Commission of Papua New Guinea and the Organic Law on the Integrity of Political Parties and Candidates”. In his opening, the Chief Ombudsman expressed his appreciation for the opportunity to speak, at a prestigious gathering, on behalf of the Ombudsman Commission of Papua New Guinea.

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VISION
The Ombudsman Commission's vision is to promote good leadership, good governance and good leaders.

MISSION
The Constitution clearly states the purposes of establishing the Ombudsman Commission:
• To ensure that all governmental bodies are responsive to the needs and aspirations of the people; and
• To help in the improvement of the work of governmental bodies and the elimination of unfairness and discrimination by them; and
• To help in the elimination of unfair or otherwise defective legislation and practices affecting or administered by governmental bodies; and
• To supervise the enforcement of the Leadership Code.
This constitutional mandate provides the Ombudsman Commission with its mission.

[Ombudsman Commission Strategic Plan 2005 – 2010]

ELECTRONIC CMS PROJECT COMPLETED

The Ombudsman Commission has completed the final phase of implementing the Case Management System (CMS).

The Case Management System is an electronic program that records entire “life cycle of complaints ” from the point of entry until closed or resolved.

The final phase of the project witnessed the implementation of the system by linking up to the Commission's three regional offices in Lae, Mt Hagen and Kokopo with the Port Moresby office.

The implementation phase included data migration, Instructor Lead Training and the System Commission.

The Objective of the CMS is to ensure, improved service to complaints and the operation of the Ombudsman Commission through speedy and effective resolution of complaints, leadership investigations, assessment of leaders annual statements and Office of Counsel data base.

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The 28th International Symposium

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The Chief Ombudsman Chronox Manek, fully endorses the remarks of the Symposium Director and Co-Chairman Professor A.K. Rider with regard to the Symposium that – “It is a testament to the Symposium’s unique blend of relevance, practicality and topicality that over the years it has enjoyed the support of so many institutions and experts around the world. It also attests to the deep concern of governments and financial and other institutions as to the extent of the risks to stability and security thrown up by economic crime and in particular organised crime.

The annual Cambridge Symposium is a truly unique event which over the years has made an unrivalled contribution to understanding the issues involved in preventing and controlling economically motivated serious crime.”

The Ombudsman Commission of Papua New Guinea has for some time had Members of the Commission attend the Symposium due to its relevance to the functions of the Ombudsman Commission.

CMS TO ENSURE INCREASE PRODUCTIVITY

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The system will also ensure increased productivity through faster access to information, reduction in double handling and greater ease of recording information.

Other areas to see changes include improved public administration through enhanced capacity to identify complaint trends, reporting to agencies, to Parliament, record and resource management and furthermore provides the Commission with mean-

ingful data for purposes of planning, budgeting and monitoring and evaluating its performance.

The Commission’s IT Unit Manager Alexia Luke and Special Project (CMS) Subrat Patnaik had carried out Market research, Detail Design of System and Implementation of the New Case Management System with help of LanWorx New Zealand to complete the project.

IT team also undertook a training program for its regional office users in order for them to maximise the use of the CMS.

The CMS was first introduced in the Commission in May 2009 for Port Moresby and since then has been undergoing an upgrade reaching its final phase linking the Regional Offices this month.

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Welcome to the August and September edition of the Wasdok Newsletter

Once again I hope you have enjoyed the last edition of the Wasdok.

In this edition, read about the Chief Ombudsman Chronox Manek’s attendance to the 28th International Symposium in the United Kingdom on “Economic Crime” held at the Cambridge University

Also featured in this edition, the Ombudsman Commission successfully implements the final phase of the Electronic Complaints Management System which now links live the OC Port Moresby

Office with its three regional offices..

And read a special coverage on an Ombudsman Commission seminar on the roles and responsibility of Leaders held in Wewak, East Sepik Province. We also cover an outreach program on roles and functions of the Commission which was conducted in Nuku, Sandaun Province recently.

Happy reading,
Editor.



SUPPLEMENT— LEADERSHIP SEMINAR

The Ombudsman Commission successfully completed a leadership training seminar at the Wewak District Headquarters, East Sepik Province for presidents and ward councillors from five Local Level Governments in the Wewak District from the 9 to 14 August 2010.

The week long workshop was well attended by the Presidents and their councillors of the five LLGs including;

- ◇ Wewak Urban Local Level Government
- ◇ Wewak Rural Local Level Government
- ◇ Turubu Rural Local Level Government
- ◇ Boikin Rural Local Level Government
- ◇ Wewak Island Rural Local Level Government

Five officers from the Ombudsman Commission led by Mr Gerega Asisi, Team Leader ASAU, and comprising of; Mr Timothy Wrumongo, Team Leader, Team 6 CAID, Ms. Sharon Haihavu, Legal Officer, Office of Council, Ms. Veronica Kumasana, Administrative Officer, ASAU and Ms. Catherine Mamui, Media and Communications Unit, travelled to Wewak to conduct this training workshop.

The workshop aimed to educate the Councillors to better understand the roles and functions of the Ombudsman Commission of PNG and empower them with vital information and skills to enable them to perform better in their conduct as elected and appointed leaders and make them aware of their leadership roles and responsibilities under the Leadership Code.



Councillors from the Boiken/ Dagua Rural LLG area.

Wewak Town Mayor, Mr Peter Saun and Wewak Urban LLG President, officially opened the seminar. He expressed his appreciation to the OC for running the seminar in the province. He said it was timely as most of the councillors were first term leaders and needed to know the laws on leadership and that East Sepik Province needed strong, true and honest leadership to move and develop the Province.

In their various welcome speeches, the representatives of the five LLGs over the five days of the seminar thanked the Commission for the initiative to conduct such a training seminar, although a few of the councillors expressed that such program should have been conducted soon after the Local Level Government Elections.



A Councillor making a point during discussion time whilst his fellow councillors listen.



Timothy Wrumongo listens to a comment from the participants while Veronica Kumasana refers to her notes.



SUPPLEMENT— LEADERSHIP SEMINAR

The main areas covered during the seminar included;

- ◇ Roles and functions of the Ombudsman Commission
- ◇ What is the Leadership Code?
- ◇ Ethics and Integrity
- ◇ Corruption and its implication
- ◇ LLG Making Powers
- ◇ Demarcation of Powers

- ◇ Roles and functions of a Local Level Government
- ◇ Integrated Service Delivery Mechanism (study undertaken by PSRMU of Prime Minister’s Department on the current service delivery mechanism and came up with a new model to be funded and implemented in 5 pilot provinces come 2011).

Other supplementary presentations were also made to air out queries raised regarding the 1995 Reforms;

Main presenters were Mr Timothy Wrumongo who talked about the roles and functions of the Ombudsman Commission and Mr Gerega Asisi whose presentation was on the Leadership Code and the supplementary presentations to on the 1995 reforms.

LLG leaders call for better conditions in order to perform effectively

The Local Level Government leaders in Wewak have voiced their concern for improved conditions in order to perform better in their constituencies.

was below minimum wages level and hardly enough to meet their basic needs. The councillors receive a monthly allowance of K100.

The presidents and councillors during the seminar told officers of the Commission that there were impediments in performing their duties and responsibilities as duly elected leaders in the community.

The elected leaders have also called for the LLGs to be autonomous so that basic services can be monitored and directed to the rural areas without too many bureaucratic and political interference.

All councillors said they have not been paid their monthly allowances for the last 18 months and have called on the Commission to investigate. They also said the allowance

Council presidents have called for a better remuneration package for Ward Committee members so that they can better serve and service the various LLGs they managed.



The leaders also want all tied grants from Waigani to be released and directed straight to the LLGs rather than through Provincial Government Treasuries as they alleged that these funds are being misused and abused through the existing arrangement.

“We are very concerned and request that these concerns raised be brought to the attention of the relevant government bodies,” the LLG leader said.

Wewak Urban Ward councillors who attended the week long leadership seminar in Wewak. The Wewak Town Major Peter Saun (seated front row) officially opened the leaders meeting.



SUPPLEMENT— LEADERSHIP SEMINAR

Deputy Governor calls for more leadership workshops

The Deputy Governor East Sepik Province Toby Samek has expressed his appreciation for the timely meeting of LLG representative in the province last month.

Mr Samek said this whilst at the closing of the Ombudsman Commission sponsored leadership training seminar.

He said it was important that our leaders were well informed on their roles and responsibilities as leaders.

"I acknowledge and appreciate the efforts of the Ombudsman Commission in trying to educate and make leaders aware of their duties and responsibilities under the Leadership Code."



A councillor making his point during the Leadership Seminar



Deputy Governor of East Sepik Mr Toby Samek, (seated second from left) surrounded by Ward Councillors from the Wewak Islands.



Walk in my Shoes—Living with HIV

Continued from last month...

...How HIV Changed My Life

I feel worse....

There is no way I can take this medication with food. I feel like I am going to throw-up.

I always feel like I'm going to throw-up. The medicines are helping...my counts are better. So why do I feel so bad?

I felt better when I wasn't taking anything. The medication causes diarrhoea. So I will take the others to stop diarrhoea. That makes an even dose now. Damn! I forgot another dose.

Well that's OK. It's only one dose. What, can it hurt? Plus I feel pretty good today. I don't want to throw-up again. I saw my doctor today. My counts are better. These drugs seem to be working. But my insurance doesn't want to cover the cost.

How am I going to pay for them? I missed another day of work today.

Just too tired to get out of bed.

Your friend.....

Continues next month.

Leadership misconduct ...OC cartoon corner



EXTERNAL RELATIONS PROGRAM GOES TO NUKU - SANDAUN PROVINCE

The Ombudsman Commission for the first time in many years has visited the people of the remote Nuku District in the Sandaun Province.

Nuku borders Ambunti-Dreikikir in East Sepik Province and Aitape Lumi in the West Sepik.

The visit was made possible through the Commission's External Relations Program, the outreach program to inform and educate the people on the roles and functions of the Commission.

The visit was from the 4 to the 11 September.

Four officers from the Commission, Miriam Wawe, GBLP Co-ordinator, Albert Sambre, Policy and Planning Manager, Fred Liwa from the Momase Regional Office and Bonner Tito, Media and Communications Manager attended and carried out the week long awareness program.

The team flew into Wewak on Saturday and travelled the rest of the way by road on Sunday to the remote Nuku District the next day, crossing over the border from East Sepik to West Sepik, passing

through several of East Sepik districts including Ambunti-Dreikikir, Yangoru-Sausia and Maprik to name a few. The road trip took about 6 hours—passing some breath taking scenery including the Sepik plains.

The people of Nuku upon hearing of the presence of OC officers' in the little remote district had mixed reactions thinking the officers were there to investigate their leaders.

Their fears were soon put to rest when told that the Commission Officers were there to carryout awareness on the roles and functions of the institution.

It was evident that the local people had not seen the Commission in many years and some knew very little of the institution's roles and functions, sparking fears that the OC was a law enforcing agency to arrest and prosecute leaders and notorious law offenders.

Over the course of awareness forums and meeting held with public servants at the Nuku District Headquarter, the Nuku high school, primary schools, and the general population in selected locations throughout the district, people begun to learn and realise important work-the Ombudsman Commission did.

Food for Thought ATTITUDE

In the 1950s there was a famous pilot in Wewak called Bobby Gibbes.

He was one of the best bush pilots in the country. He even had his own airline: Gibbes Sepik Airways. One of the first rules he laid down for all new pilots was that while they were flying, they had to keep repeating over and over again the steps they would take if they had an engine failure. The formula was:

“Dive for the ground; then dig in your left wing.”

This formula had to become automatic; then it would take over automatically in an emergency.

One day one of Bobby's seasoned pilots was taking off from Madang. When he was hardly beyond the end of the airstrip, he suffered the ultimate embarrassment for any pilot: his propeller flew off. What do I do? Without thinking, he dived for the ground, and dug his left wing. The plane cartwheeled and rolled end over end. The body of the heavy Norseman plane broke off right behind the pilot, due to the weight of the cargo. This is exactly what Bobby Gibbes had told him would happen....

That night both pilot and passenger enjoyed a movie in the Madang theatre...

What Bobby Gibbes had taught his pilot to use was what psychologists called ATTITUDE. Attitude is a frame of mind you can work yourself into.... by constant repetition of a word or formula.... It embeds itself into our subconscious... and lies there until it is needed in an emergency... Then it automatically takes over.

What if we kept repeating, “God is here.” it would take over in the emergencies in our life.

“Taken from a book titled Good Morning PNG! By Frank Mihalic.

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